

**MANUAL-XV: FACILITIES AVAILABLE FOR CITIZENS**

- (i) Citizens are provided with Long Term Training Course (LTTC) and Short Term Training Course (STTC) on “**Scientific Storage, Preservation of Foodgrain, Pest Control and Quality Control aspect**” for eligible candidates conducted at IGMRI, Hapur and its field stations Hyderabad and Ludhiana.
- (ii) Officers/officials of S&I section are sent to inspection of Fair Price Shops (FPS) and godowns in different part of country on the complaint of the citizen’